Pulse

NOVEMBER 1965

New England Deaconess Hospital
Boston, Massachusetts

THE END OF AN ERA FOR THE DEACONESS

MISS ORIANNA F. HARDING

The death of Miss Orianna F. Harding on October 15 at the age of ninety causes us to pause and consider the history of the hospital in the light of her life. The beginnings of the hospital may seem removed from our time until we remember that the hospital's progress has essentially taken place in only one lifetime. For more than 65 years Miss Harding worked to develop the New England Deaconess Hospital, we know today.

She was among the first small band of devoted deaconesses whose work preceded and laid the foundation for the first New England Deaconess Hospital. The original deaconesses were primarily a religious group, who visited people in their homes and offered consolation to the sick. They soon realized that the people needed medical care more often than spiritual help and determined to raise money for a hospital. Just before the turn of the century they were able to buy the building at 691 Massachusetts Avenue and equip it with fourteen beds, a "modern" operating table and one clinical thermometer.

The first operating room was illuminated by three gas lights with Welsbach mantles. Located on the fourth floor, it posed a certain problem because there was no elevator. Patients had to be carried up the stairs by the deaconesses themselves. Although small and ill-equipped by today's standards, the hospital acquired an excellent reputation because of the fine quality of care which the patients received.

In 1902 Miss Harding was made superintendent of the training school for deaconesses. While she held that position, she helped to raise money for the establishment of a fifty-bed hospital at the present site. "We went out and told the churches how much we needed a hospital," she said. "The first check was $5.00 from a little girl."

Miss Harding dedicated her life to a growing, vital organization. She saw the Norman Wade Harris Training School develop into a three-year nursing program with courses offered first at Simmons College and then at Northeastern University. She worked hard for the addition of a 130-bed wing in 1923. She was pleased when Palmer Memorial moved to its present site and added 100 beds. As the George F. Baker Clinic, Cancer Research Institute, Joslin Clinic, Overholt Clinic and the Medical Office Building each were added to the hospital complex, Miss Harding saw her original hope for better care for the sick grow into a miraculous reality.

This amazing woman had an integral part in creating the array of buildings with their warmth and special atmosphere — that is the New England Deaconess Hospital. She served as Dietitian, Purchasing Agent, Executive Housekeeper, Admitting Registrar and for many years played an important fund-raising role as Field Secretary, speaking in the churches of New England.

Miss Harding was the last of the original deaconesses. Her death truly marks the end of an era for the Deaconess.

A Special Day — A Special Invitation

Thanksgiving is a special day and many of us will be at home with our families and friends. Of course, patients don't have a holiday from being sick and it is necessary that some of us share the day with them. Thanksgiving around the hospital will be cheery because of the special effort made to celebrate. Miss Rose M. DeFlora, Chief Dietitian, plans to have the traditional turkey dinner for the patients complete with favors and decorated placemats. In the chapel Chaplain Rudolph L. Samuelson says there will be a horn of plenty on the organ in keeping with the season.

Mr. R. D. Lowry, Executive Director, has issued a special invitation to all employees to have their turkey dinner in the cafeteria on November 25th from 11:45 to 1:15. He promises an abundance of delicious food with all the "fixings," Thanksgiving decorations and a generally festive time. For those on duty, supper is served from 5:00 to 6:15. We wish everyone a happy day.

Friends of the Deaconess Hold Annual Meeting

Mrs. James T. Mountz (left) hands presidential notebook to Mrs. George I. Rohrbough.

Mrs. George I. Rohrbough accepted the presidential notebook from outgoing president Mrs. James T. Mountz at the first part of the Annual Meeting of the Friends of the Deaconess, Inc., on October 19 in the Joslin Auditorium. After the acceptance of the new slate of officers, Dorothy-Lee Jones (Mrs. Lauriston Ward, Jr.), collector and lecturer, spoke to fellow members on the history of glass from early Egyptian times to the present, emphasizing American glass. She has one of the finest collections in the country, numbering more than 1500 pieces.

The group adjourned to Harris Hall for the traditional tea, where a table was beautifully set with a gold cloth and a centerpiece of gold and brown chrysanthemums. Pouring tea on a rotating basis were: Mrs. Sheldon E. Wardwell, Mrs. Richard S. Paige, Mrs. Shields Warren, Miss Mabel Marsh, Mrs. Joseph B. Marks, Miss Dorothy Seccomb, Mrs. John McKittrick and Mrs. S. St. John Morgan. The tea was under the direction of Mrs. Howard F. Root, and her planning committee consisting of Mrs. Theodore L. Badger, Mrs. Marcy Eager and Mrs. John H. Nichols, Jr.

NEW OFFICERS

Mrs. George I. Rohrbough	*President*
Mrs. David P. Boyd	*Vice-President*
Mrs. Lauriston Ward, Jr.	*Second Vice-President*
Mrs. John B. McKittrick	*Recording Secretary*
Mrs. William B. Snow	*Corresponding Secretary*
Mrs. Shields Warren	*Treasurer*
Mrs. Marcy Eager	*Assistant Treasurer*

SOCIAL CONCERNS

Engagement . . .

Miss Phyllis Ann Morgan, Ipswich, who is doing hematology research for the Protein Foundation, to Mr. Albert Ross Jardine of Andover.

Wedding . . .

Miss Angela M. Gargano, Student Surgical Technician and L.P.N., to Mr. Gerald D. Sullivan, a Supervisor at the Middlesex County Training School at North Chelmsford, on October 2.

HEAD CASHIER RETIRES AFTER NEARLY TWENTY-EIGHT YEARS

MISS LILLA M. DIXON

November 1, 1965 would have marked Miss Lilla M. Dixon's twenty-eighth year at Deaconess. Head cashier for most of those years, she retired on October 1, taking with her a hearty sense of humor, which everyone connected with her will greatly miss.

Mr. Richard E. Lee, Assistant Executive Director and Controller gave her a special retirement luncheon on September 29 at the Falstaff Room of the Sheraton-Boston Hotel in the Prudential Center. During luncheon Mr. Robert D. Lowry, Executive Director; Mr. Milton B. Nelson, Credit Manager; Miss Bertina Terkelsen, Office Manager; Miss Marguerite Kehoe, the new Head Cashier; Mrs. Edythe M. Phelps, Cashier and Mr. Lee reminisced with Dixie about her many fruitful years here.

Although sad about leaving, she is looking forward to puttering around her new trailer, which she shares with a friend in Marlborough, Massachusetts. She plans to invest the money her friends at the hospital gave her in a braided rug for the trailer. After she gets settled, she has promised to drop by and see some of the old familiar faces again.

WE WELCOME . . .

Recent full time employees at the New England Deaconess Hospital include Miss Rochelle L. Gunther, Joel D. Hall, Miss Prudence C. Hill, Mrs. Edith M. McCracken, Miss Beverly T. Smith and Miss Patricia A. White, Dietary Department . . . Mrs. Anna Mae Abbott, Mrs. Dorothy Nolan and Mrs. Dorothy M. Pettus, Housekeeping . . . Mrs. Susan C. Broesamle, Miss Lorraine Cuddy, Mrs. Sharon L. McBlain, Miss Joan E. Preece, Miss Carol A. Thomas, Arthur Durham, Miss Gail M. Hudson and Miss Mary P. Smart, Laboratories . . . Mrs. Tanny R. Negron, Laundry . . . Chester A. Marchewka, Grounds . . . Mrs. Joanne R. Clancy, Public Relations . . . Mrs. Susan J. Caulfield, Purchasing . . . Miss Carol A. Calcagno and Charles M. Pruitt, Jr., Radiology . . . Donald S. Tate, Surgery . . . Mrs. Elsie E. Barker, Mrs. Hope O. Cave, Mrs. McNeil K. Crichlow, Mrs. Nadine A. Fiset, Miss Rita Fogelis, Miss Shirley Ann Kirkland, Miss Geneva A. Simmons, Miss Betty Lynne Springer, Miss Estella B.L.Wherry, Nurses Aides . . Mrs. Gillian M. Yurkstas, Assistant Night Supervisor, Nursing and Miss Irene C. Kelley, Licensed Practical Nurse, Nursing . . . Miss Mary E. Driscoll, Staff Nurse, Respiratory Therapy . . . Miss Ellen L. Bickford, Staff Nurse, Recovery Room . . . Staff Nurses, in Nursing Miss Elizabeth M. Anderson, Miss Joan S. Basile, Miss Patricia R. Basile, Miss Harriet J. Brownell, Miss Susan P. Carlson, Miss Janet Anne Cullen, Mrs. Joan C. Hampton, Miss Grace H. Hawes, Miss Janice M. Lent, Miss Katherine A. McIntyre, Miss Sandra J. McKay, Miss Karen S. Mutzfeld, Miss Barbara J. Ochs, Miss Susan E. Preston, Miss Bette Ann Roupp, Miss Ruth A. Sherman, Miss Mary Louise Smith, Miss Marsha A. Soar, Miss Joanne M. Spencer, Miss Linda L. Staubley, Miss Anna Christine Steeves, Miss Marsha F. Whittemore and Miss Claire H. Wright.

AMBASSADOR OF GOODWILL — MR. JOHNSTON

"The atmosphere of the New England Deaconess Hospital is something you feel the moment you walk in. You give the patients and their families that extra measure of support that is desperately needed in time of crisis or upset. I just can't say enough about your hospital. I wish every city had one like it."

Statements like this received in letters from patients are due in great part to the welcome given at the door by our "official greeter," Mr. John R. Johnston of Stoneham. Jack helps the patient from the car, takes care of his luggage, introduces him to the hostess at the front desk and escorts him to Patients Service for admission. Sincerely proud of the hospital, he assures the patient that he has come to the finest place in the world and has the best doctor available. A personable gentleman with an uncanny ability to remember names, Jack is able to dispel any fears the apprehensive patient or his family may have.

Mr. John R. Johnston, in his familiar role of helping patients, guides Mrs. Mercedes J. Volek of Chestnut Hill to a waiting car.

His duties do not end with the patient for Jack often helps the family, especially when they are from out of town. He has pamphlets to distribute explaining room accommodations and the eating facilities available at One-Ten Francis Street. With his fund of information, he is able to advise about historic places to visit, answer questions and give directions.

Jack and his wife, Margaret, have four children and fifteen grandchildren. Two of the children and their families live in Massachusetts, one in Maine and one in North Carolina. Two years ago they had a family reunion at Thanksgiving in North Hanover, Massachusetts. "It was quite a clambake," he recalls. "There were 23 people, fifteen of them under twelve."

"I'm busy all the time and I love it. I chat with so many nice people, employees as well as patients and their families. Something interesting is always happening. One time a man from Florida came in. He must have been 7 feet, 8 inches tall and we couldn't get a wheel chair to fit him. Thankfully, he was able to make it up to the room on his own where a special bed was installed."

Jack finds his work rewarding. He remembers a nine-year-old diabetic girl who was "very low" when she arrived with her parents. "She spent several weeks here and made a wonderful recovery. She is a beautiful child and comes back periodically for checkups. She sends me cards and it just does my heart good to know what a fine job this hospital is doing."

As a good will ambassador, Mr. Johnston has no peer.

PROFILE . . .

DR. EVERETT D. KIEFER

It has been almost a year since Dr. Everett D. Kiefer retired from the Lahey Clinic Foundation, Inc., after 37 years of distinguished service. One of the early starters at the Lahey Clinic, he joined the staff there in 1927 and is its oldest living member, emeritus.

Dr. Kiefer has been far from idle. In addition to being on an emeritus basis with the Lahey Clinic Division of the Lahey Clinic Foundation, Inc., as well as the New England Deaconess and the New England Baptist Hospitals, he is a member of the staff at the Laconia Clinic and the Laconia Hospital in Laconia, New Hampshire.

Well known for his work in gastroenterology (from the Greek . . . gastro-stomach; enterology-intestine), Dr. Kiefer is a past chairman of the Section of Gastro-Enterology of the American Medical Association.

As a student at Harvard Medical School, Dr. Kiefer came to the Deaconess on a part time basis as Dr. Elliott P. Joslin's chemist. He set up the only laboratory in the hospital at that time and continued to work for Dr. Joslin part time for the next three years. He has been associated with the New England Deaconess Hospital ever since, except for one year of internship at the Royal Victoria Hospital in Montreal. When he returned to the Lahey Clinic he worked as assistant to Dr. Sara Jordan, founder of its Department of Gastro-Enterology.

Dr. Kiefer likes to travel and has given lectures on his specialty in many parts of the world including Beirut, Mexico City and Vienna, where a daughter and son-in-law, Mr. and Mrs. Joseph Maschkam live. Mr. and Mrs. Maschkam are concert singers.

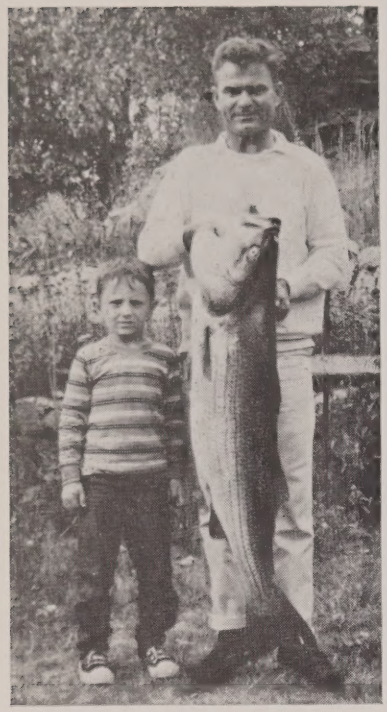
Next year Dr. Kiefer plans to go to Hawaii for the Pan Pacific Surgical Society convention where he will be on one of the panels. Afterward, he and Mrs. Kiefer will travel to the Far East.

At home Dr. Kiefer gives time to his favorite charity, Morgan Memorial, as well as to the Old South Church where he is a Deacon. As a hobby he gives illustrated lectures to clubs on Africa with slides he took himself. For relaxation he goes fishing whenever possible or plays country music on the guitar.

Dr. and Mrs. Kiefer make their home in West Newton where a daughter, Mrs. Claude Battarel, also resides. Another daughter, Mrs. Eric Hartell, Jr., lives in Closter, New Jersey and a son, Everett D. Kiefer, Jr., practices law in Chatham, Massachusetts.

The Kiefers are looking forward to a family reunion during the holidays when three of the children and two grandchildren will be on hand to welcome the Maschkams and their daughter home from Vienna.

To Catch A Fish



Ray, Jr. and his father, Ray Bentley with the fish.

Sometimes you just want to go fishing! You don't care about fancy equipment or dress; you don't even feel competitive. You just want to relax and fish. You're lucky because the day is bright with a blue sky and blue waters — that crystally, shimmery blue between a calm and a ripple. And it's your day off. You round up three companions and charter a boat and you go fishing out of Orleans on the south of Cape Cod.

You, Raymond C. Bentley, feel the crisp breeze and wonder slightly what you'll catch. The bait is mackerel. You've got a 20-pound test line. The boat, Whitecap, is drifting slowly. All you can do is wait.

At 11:00 A.M. the fish bites. A 45½ pound striped bass, 27" at girth and 47" long! After the exciting reeling-in you know you've got a winner. At the Rock Harbor docking area everyone else knows, too. The skipper, Phil Schwind, enters it in the Cape Cod Striped Bass Derby. Your bass has a good chance. It's the second largest sriped bass weighed in on the lower Cape this season.

At home you take some pictures. The one with your boy and you and the bass is the best. It shows that the fish is seven inches taller than your six-year-old son. Pretty good catch. The other maintenance engineers at the Deaconess are still congratulating you. It was a good day to catch a fish.

NUCLEAR MEDICINE MEETING HERE

The first annual meeting of the New England Chapter of the Society of Nuclear Medicine was held October 27 in Joslin Auditorium at the Cancer Research Institute. The Society of Nuclear Medicine was created about twelve years ago and has an international membership of physicians and research personnel interested in furthering the use of radiation and radioisotopes in the field of medicine. The Society's aim is to extend the information of its members on special subjects within the field. There are workshops for all levels of personnel from M.D.'s to technicians.

Dr. David L. Joftes, head of the Radiobiology Group at the Cancer Research Institute, was one of the founders of the New England Chapter last November and served as their first president. He was named Trustee-Elect at the business segment of the recent meeting.

Members of the Society from the New England Deaconess Hospital are: Dr. Albert E. Anderson, Associate Pathologist; Dr. John W. Norcross, Chief Hematologist at the Lahey Clinic and a member of the Isotope Committee at the New England Deaconess Hospital; Dr. Hugh M. Pyle, Associate Investigator at the Protein Foundation and a member of the Senior Staff at the hospital; Dr. Shields Warren, Scientific Director of the Cancer Research Institute; Mrs. Egilda Witherell, Radiological Physicist, and Dr. Joftes.

CHRISTMAS BAZAAR FORTHCOMING

The Friends of the Deaconess, Inc., headed by Mrs. George I. Rohrbough, will hold their Annual Christmas Bazaar for the benefit of the School of Nursing, Friday, December 3, 1965 in the lobby of Central building. Christmas decorations, household articles, children's clothes, toys, food, flowers, candy, books and items from a white elephant table will be for sale. Mrs. Rohrbough has made a plea for donations of saleable articles (new or semi-used) to be brought to the Volunteer Office on Baker I before December first.

PATIENTS PRAISE

"The lady at the Information Desk, as well as those who filled out the necessary admission papers, were efficient and friendly. The service on the floor could not have been excelled."

NEW ENGLAND DEACONESS HOSPITAL BOWLING LEAGUE

DIVISION A

Team No.	Pinfall to date Incl. Handicap	Pts.
2—Meek	9010	30
4—MacLean	8923	27
5—Marotta	8906	26
1—Colleran	8972	21
3—Fippin	8772	18

High Singles — Oct. 28

T. Cullen	109
V. Truell	109
S. Meek	98

High Singles for Year

R. D. Lowry	127
L. Gillis	111

High Three-String for Year

D. Sullivan	330
L. Gillis	290

High Averages for Year

R. D. Lowry	96
S. Meek	94

DIVISION B

Team No.	Pinfall to date Incl. Handicap	Pts.
10—Schraub	9094	34
6—Lee	8895	32
11—Fisher	8950	30
8—Weeden	8870	28
9—Halligan	8900	20
7—Kimber	8747	18

High Singles — Oct. 28

M. Foley	115
S. Baldwin	107

High Singles for Year

C. Schraub	131
S. Baldwin	107

High Three-String for Year

C. Fisher	344
J. Fritsch	282

High Averages for Year

C. Schraub	98
B. Weeden	90

DIVISION C

Team No.	Pinfall to date Incl. Handicap	Pts.
15—Groark	8882	26
13—Hennessey	8801	26
12—Mazza	8929	22
16—Smith	8735	20
14—Shapiro	8159	4

High Singles — Oct. 28

G. Smith	107
J. Bouley	91

High Singles for Year

G. Makrokanis	120
M. Hennessey	106

High Three-String for Year

G. Makrokanis	295
M. Hennessey	280

High Averages for Year

J. Fredrickson	89
G. Makrokanis	89
M. Hennessey	88